

SCC 4612 – Hospital Security Management

Course Description:

An analysis of hospital organizational structure, environment, personnel, visitors, and the requirements of regulatory agencies within the security arena.

Course Competencies:

Competency 1: The student will illustrate security and hospital organization by:

- a. outlining hospital organizational structure
- b. comparing and contrasting the relationships between departments
- c. defining and discussing hospital security
- d. identifying and describing essential relationships to hospital security departments

Competency 2: The student will analyze security strategies in the hospital environment by:

- a. planning and developing appropriate strategies for security operations
- b. developing a SWOT for hospital security operations
- c. developing a strategic plan

Competency 3: The student will develop a security operations budget for a hospital setting by:

- a. discussing and describing the budgetary process in the hospital setting
- b. evaluating worksheets relative to the budget process
- c. outlining the salary and non-salary budget process

Competency 4: The student will analyze security policy development in a hospital setting by:

- a. discussing the approval process of security policy development
- b. explaining how to gain consensus for policy approval in the hospital environment
- c. researching and reviewing policy manuals for hospital operations

Competency 5: The student will outline processes in the hospital environment by:

- a. describing and discussing the benchmarking process
- b. calculating the required staffing levels
- c. assessing and discussing productivity monitoring
- d. comparing and contrasting outsourcing versus proprietary security operations

Competency 6: The student will describe JCAHO requirements by:

- a. discussing the JCAHO mission and process
- b. outlining the security requirements for JCAHO
- c. tracing the compliance process

Competency 7: The student will outline the regulatory process for hospital security by:

- a. evaluating hospital security requirements for AHCA
- b. identifying and discussing state regulations related to physical security systems
- c. defining and discussing AHCA
- d. reviewing and discussing state statutes

Competency 8: The student will describe security training requirements for hospitals by:

- a. conducting needs assessment for training requirements
- b. discussing diversity issues in hospital settings
- c. exploring and discussing psychiatric training needs
- d. identifying and discussing customer service issues

Competency 9: The student will describe performance management principles computer software for in the hospital environment by:

- a. utilizing security training reports
- b. capturing data and presenting reports
- c. integrating the security performance management system into the hospital system
- d. evaluating TQM, CQI and performance management models
- e. discussing and describing organizational change